

2024 Year-in-Review

The National Library Board (NLB) saw yet another strong year, with rising visitorship across its network and higher participation in a growing number of programmes and exhibitions offered. NLB's Nodes also continued to extend learning experiences beyond physical libraries, reaching more locations in line with LAB25 (Libraries and Archives Blueprint 2025) vision to reimagine libraries and archives in Singapore.



Overall Reach
70%



8.17
/ 10
Customer
Satisfaction
Index (CSI)



Most Visited Library:
**Woodlands
Regional Library**

Total Visitorship
20.8M



Total Loans
38.8M

24.0M
Physical

14.8M
Digital



Digital Usage **89.2M**

*Digital Usage refers to the number of pageviews to NLB's website and usage of subscribed ebooks and eDatabases

Average NLB Mobile App
Sessions Per Month:
3.05M

17
NLB
Exhibitions



Total
Participants
(Programmes & Exhibitions)

2.86M

19,541 NLB
Programmes



41.8M

Nodes Visitors
Across 134
Locations

Adult

Children



Top 3 Physical Books

- 1 **The Almost Complete Collection Of True Singapore Ghost Stories. Book 27** by Russell Lee
- 2 **The Celestial Zone X.II (Chinese)** by Huang Zhanming
- 3 **The Almost Complete Collection Of True Singapore Ghost Stories. Book 1** by Russell Lee

- 1 **The Guardian Of The Realm : The Eleventh Adventure In The Kingdom Of Fantasy** by Geronimo Stilton
- 2 **The Curse Of The Cheese Pyramid** by Geronimo Stilton
- 3 **Thea Stilton And The American Dream** by Thea Stilton



Top 3 Digital Books

- 1 **Before The Coffee Gets Cold** by Toshikazu Kawaguchi
- 2 **Atomic Habits: An Easy & Proven Way To Build Good Habits & Break Bad Ones** by James Clear
- 3 **Welcome To The Hyunam-Dong Bookshop** by Hwang Bo-reum

- 1 **The Scarlet Shedder** by Dav Pilkey
- 2 **Twenty Thousand Fleas Under The Sea** by Dav Pilkey
- 3 **Cat Kid Comic Club: Influencers** by Dav Pilkey



Top 3 Audiobooks

1

Atomic Habits: An Easy & Proven Way To Build Good Habits & Break Bad Ones by James Clear

2

The Psychology Of Money: Timeless Lessons On Wealth, Greed, And Happiness by Morgan Housel

3

The Subtle Art Of Not Giving A F*ck: A Counterintuitive Approach To Living A Good Life by Mark Manson

Top 3 Programmes

- 1 **Read for Books**
Read for Books is a charity book drive for the less privileged where for every 10 people who read for 15 minutes, one book was donated to those in need.
- 2 **THRIVE@libraries**
Themed "Live Well, Work Better", visitors explored career development opportunities and gained career insights from industry experts and resources from NLB's collections.
- 3 **All Things Singapore (AT SG)**
AT SG showcased Singapore's history through art installations and programmes at the National Library and National Archives of Singapore, partnering with Singapore Night Festival to celebrate creativity.



Top 3 Exhibitions

- 1 **Singapore Alcove**
An immersive space at Central Public Library integrating the Singapore collection and "Lepak Landscapes: Life and Leisure in Singapore" exhibition.
- 2 **Singapore Architecture Collection Exhibition**
The Singapore Architecture Collection preserves archival materials on contemporary architecture, presenting two exhibitions: "To Draw an Idea: Retracing the Designs of William Lim Associates – W Architects" and "Dare to Design: Singapore Architecture 1960s-2000s".
- 3 **Singaporium**
Located at Punggol Regional Library, the exhibition features community stories and memories of Punggol, as part of the new Punggol Stories trail.



New Services and Innovations



LAUNCH:
A business resource centre for entrepreneurs, aspiring business owners and freelancers.

ChatBook:
A Generative AI-powered chat service where users can have conversations with books.

Kanopy:
An online video streaming platform offering full-length movies, documentaries and films.