

Annex A – One-Time Fines Waiver and Complimentary Borrow-n-Deliver Service

In celebration of NLB30, NLB welcomes patrons back to the libraries, encouraging all to rediscover and reconnect with our rich and diverse collections, resources and services.

Eligible patrons	Details	How it works
Have outstanding fines* incurred before 6 September 2025?	Enjoy a one-time waiver of your outstanding fines.	<p>Simply borrow at least one item, physical or digital, by 31 December 2025 to have your fines waived and rediscover our library resources again.</p> <p>If you are holding on to overdue library items, you may have your fines waived as well, if you return the items by 14 September 2025, and borrow at least one item, either physical or digital, by 31 December 2025.</p>
No outstanding fines incurred before 6 September 2025?	Enjoy one complimentary order of Borrow-n-Deliver service .	<p>Enjoy the convenience of having up to four library items delivered to your doorstep for free. Each week, 300 complimentary orders of Borrow-n-Deliver service are up for grabs, on a first-come, first-served basis, with more than 4,000 slots available. Redemption period begins on 6 September 2025 and ends 31 December 2025.</p> <p>For more information on Borrow-n-Deliver service, please visit the NLB website.</p>

**Outstanding registration and membership charges, The Little Book Box subscription fees, Borrow-n-Deliver charges and facility and room booking fees are not eligible for the waiver.*