NLB unveils upgraded Mobile App to provide a more personalised and enriching experience

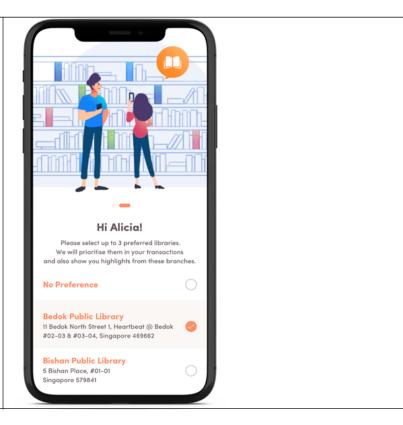
Singapore, 23 February 2021

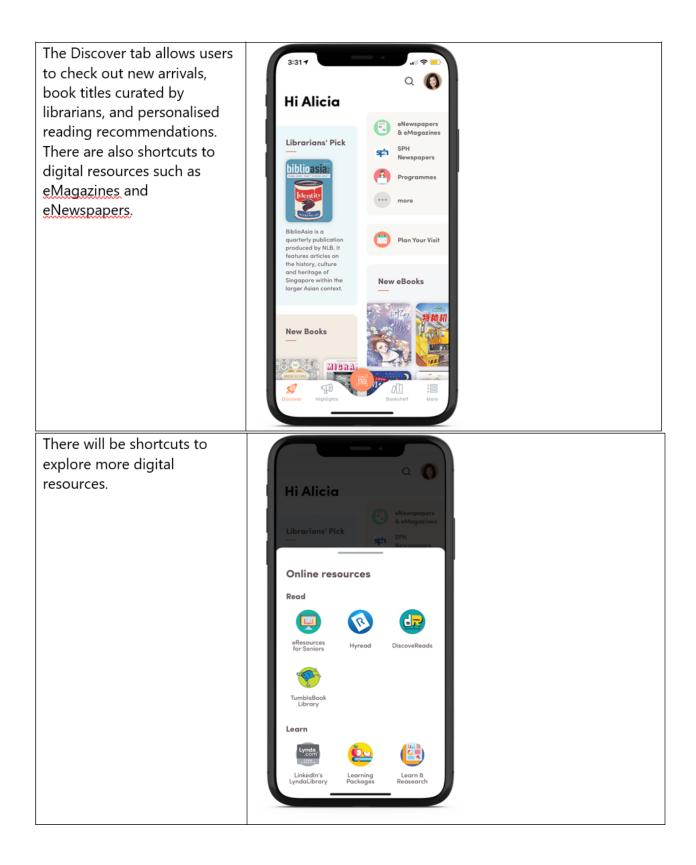
ANNEX

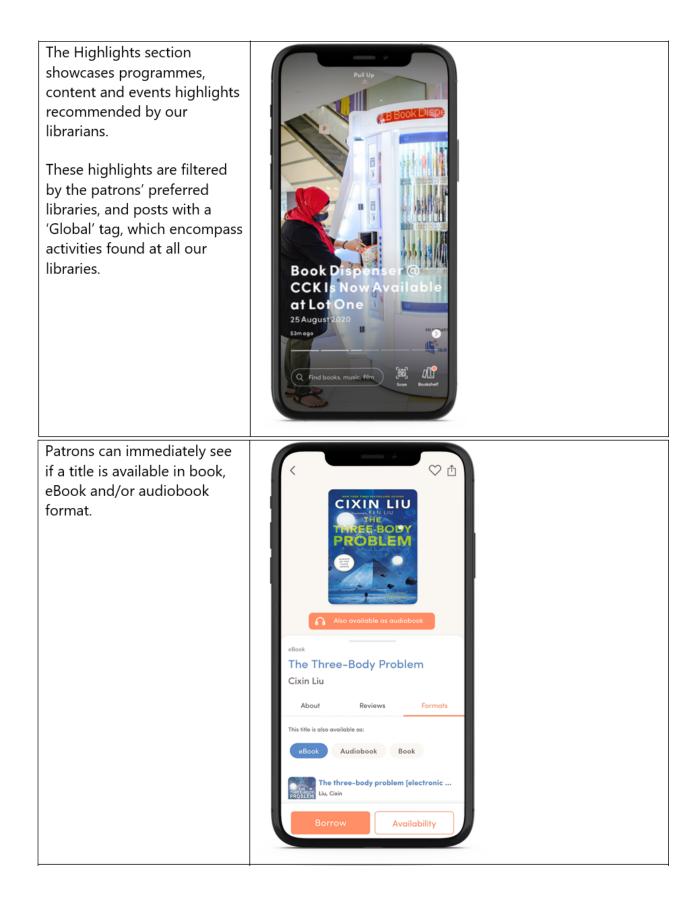
Key new features of the revamped NLB mobile app

Patrons will be required to provide a preferred name upon their first login. This will be used to address them throughout the app.

Patrons may select up to three of their <u>favourite</u> libraries. This makes it convenient to check the availability of certain items or make a reservation at these specific libraries.







Enhanced Scan feature

Patrons can quickly scan a title to borrow it, and switch to different accounts easily while browsing.

Patrons can also scan to check if they have borrowed the item before as the loan history is easily accessible. This feature makes it easy to keep track of one's reading journey and borrow new items. This is especially useful for those patrons who regularly borrow items on behalf of others such as their family members.

