

## Sengkang Public Library

Sengkang Public Library was officially opened on 30 November 2002 by Rear-Admiral Teo Chee Hean, Minister for Education and Second Minister for Defence.



Library Entrance

The Sengkang Public Library is Singapore's first Do-It-Yourself (DIY) library, the tenth shopping mall library under the National Library Board's network. The library with a floor space of 1,809 square metres is located at Compass Point, the first learning mall in the north-east region.

### Features

The Sengkang Public Library houses printed materials in the four languages, for all age levels from adults to the very young children. The library has a startup collection of about 150,000 printed items. With the development of a waterfront park and regional park on Coney Island off Punggol, the library's recreation collection focuses mainly on water sports and fishing in anticipation of the community's enhanced interest in these subjects.

Though a DIY library, Sengkang Public Library is well equipped with easy-to-use self-service facilities to make library-going a breeze.



Cybrarian Kiosk

Library customers can make use of the Cybrarian Service to interact with library staff without the need to speak to a librarian in person. Library customers merely pick up the telephone handset to speak to the Cybrarian. Besides giving assistance via the phone, the Cybrarian can also guide and show customers how to, for example, look for information using the catalogue or online databases, etc, through the monitor available at Cybrarian kiosk. This is done through what is called a co-browsing facility.

### e-Kiosk

With just a few touches on the screen, the self-service Library e-Kiosk provides the library customers with greater convenience for checking their accounts, registering as library members or digital library members, making transaction payments etc.

## Design and Layout

To support the DIY concept, unlike most conventional libraries the shelves are not placed in linear form, but radiate outward from a central focal point where one can see all the main signage in the library. There is also an art panel at the library's foyer for local artists to display their work and offer them for sale.



Wall of Art

The library is laid out in four zones:

1. Collection: This section houses the Adult, Young People and Children materials, mainly for lending.



Children's Haven

2. Transaction: The Library e-kiosks are located in this zone.



ekiosk

3. Cybercafe: Multimedia stations are placed within the café area – a first in the public library network. Printing service is also available to the public



Multimedia Café

4. Activity: Programmes are conducted in the 20-30 seaters activity room.



Activity Room