

# Library@Chinatown Social Story





## Contents

- Library Etiquette & Safety Precautions
- Library Staff
- Library Space
- Services (Catalogues, eNewspaper Terminals, Book Borrowing Stations)



I am at library@Chinatown.

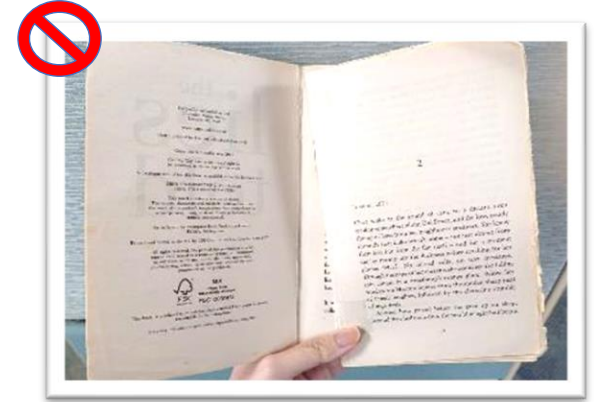
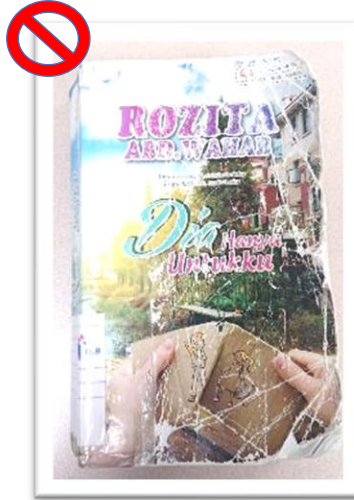
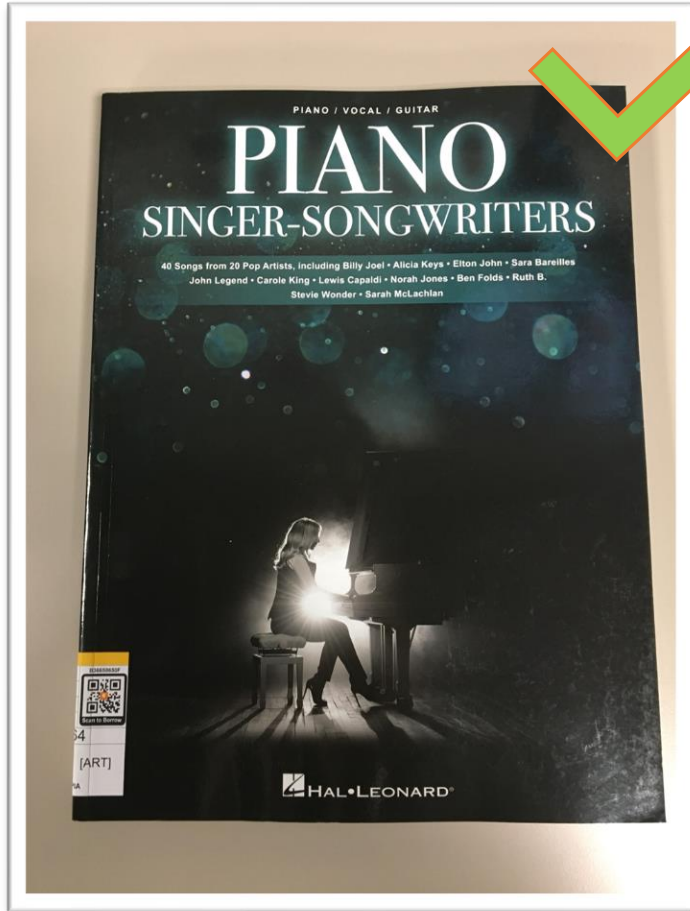
# **Library Etiquette & Safety Precautions**

<p><b>Shout</b> ✘</p> <ul style="list-style-type: none"> <li>• Playing</li> <li>• Emergency</li> </ul>	
<p><b>Talk loudly</b> ✘</p> <ul style="list-style-type: none"> <li>• Talking outdoors</li> </ul>	
<p><b>Talk</b> ✘</p> <ul style="list-style-type: none"> <li>• Talking indoors</li> </ul>	
<p><b>Whisper</b> ✔</p> <ul style="list-style-type: none"> <li>• In the library</li> </ul>	

Inside the library, I whisper and keep my voice down.  
I do not want to disturb other people.



I walk in the library.  
I do not want to trip or hurt anyone if I run.

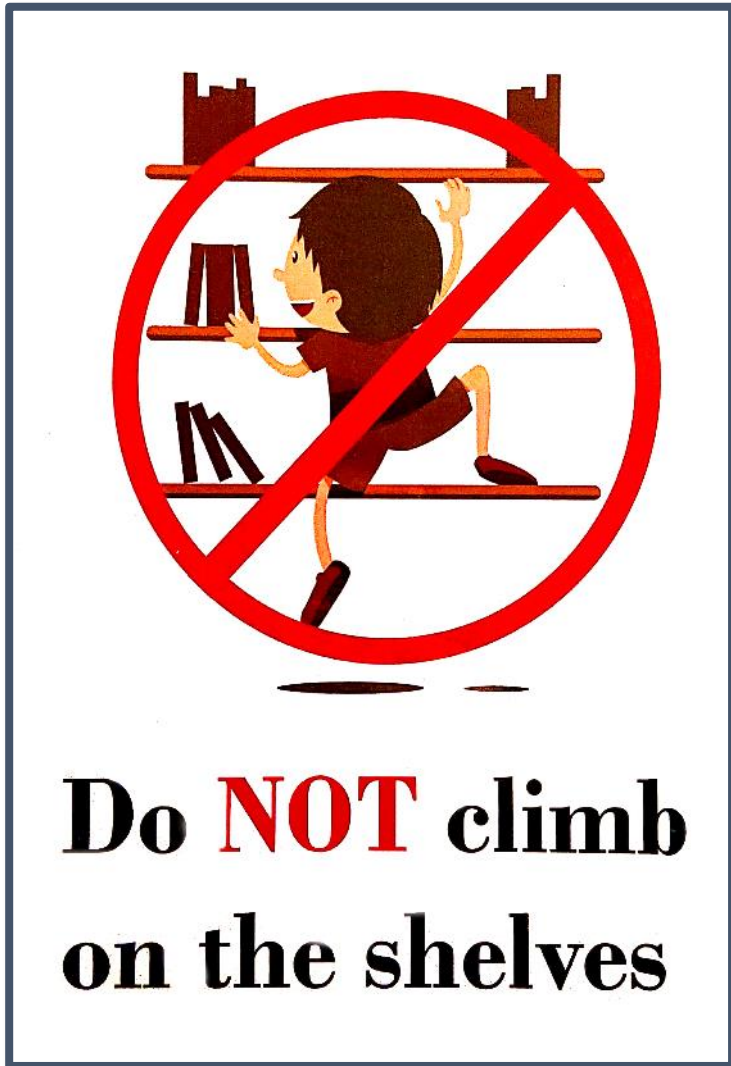


I must be careful when I'm using library books or other library items.

I do not tear, fold or step on books because they will be damaged.

Everyone can enjoy the books!





I must not climb on the bookshelves.

If I climb, the shelves may give way and books will fall off the shelves. I do not want to hurt myself if I fall or when the books hit me.



There will be potted plants like these around the library. I shall not play with or push them over.

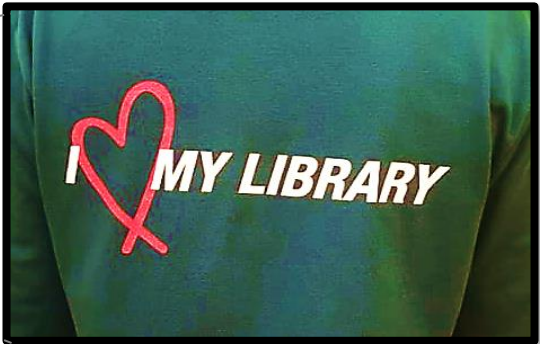
If I push the plants, it may topple over and break. I do not want to fall and cut myself on the broken pieces.



# Library Staff

I can get help from library staff who wear this uniform:

10



Library Staff

# Library Space

I will enter the library at **level 4** of Chinatown point.

12



Library Space



In this section, I can find the Adults' collection.



## Film-related books and DVDs

14



I can explore film-related books and audio-visual materials like DVDs in the AV section .





This is the studying area where I can do my work quietly.



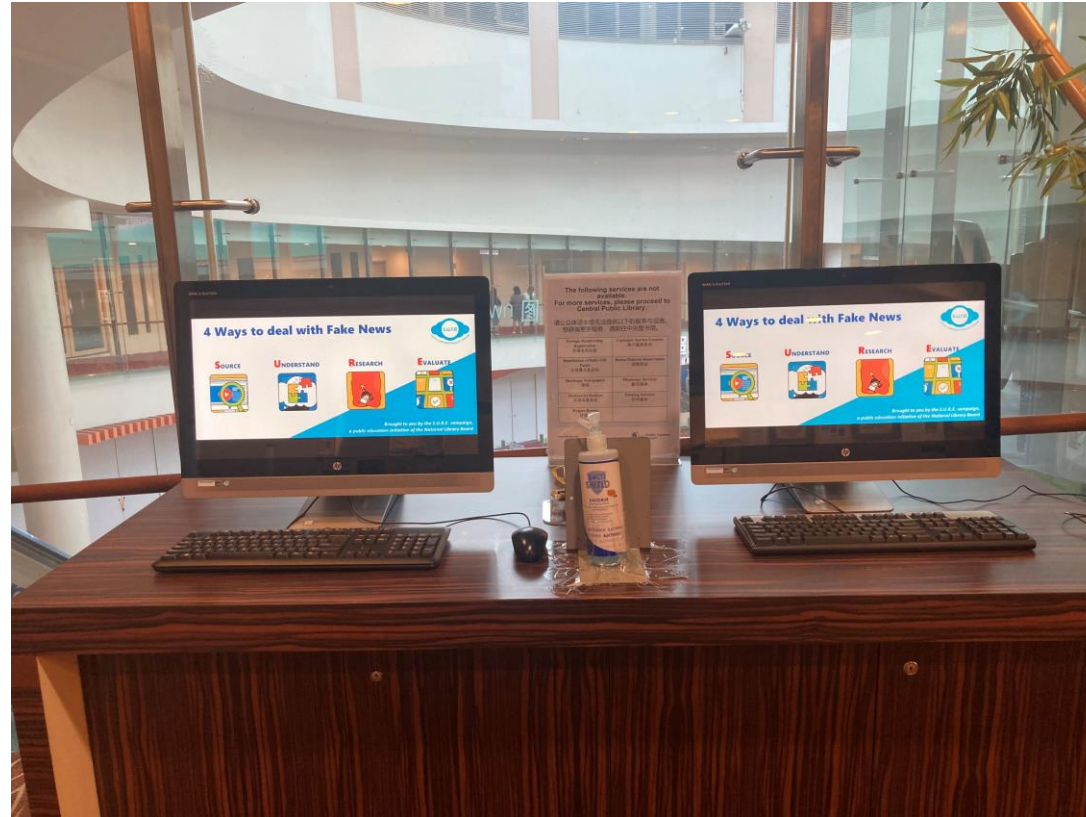
This is the reading area where I can sit and read quietly.





This is the children's section.

# Services



These machines are called **catalogue stations**.

I will find them all over the library.

I can use the them to search for books I want to read.



These computers are called **E-newspaper stations**

I can use the computers to do many things!

For example, I can read eNewspapers, eMagazines





I found some interesting books I want to borrow.  
I can borrow them at these borrowing stations.

## Available Payment Modes



[www.nlb.gov.sg](http://www.nlb.gov.sg)



I have overdue fines to pay.

I can pay using this payment at the borrowing stations.

Experience the **revamped**

# NLB MOBILE APP

New look, improved navigation, and personalised recommendations

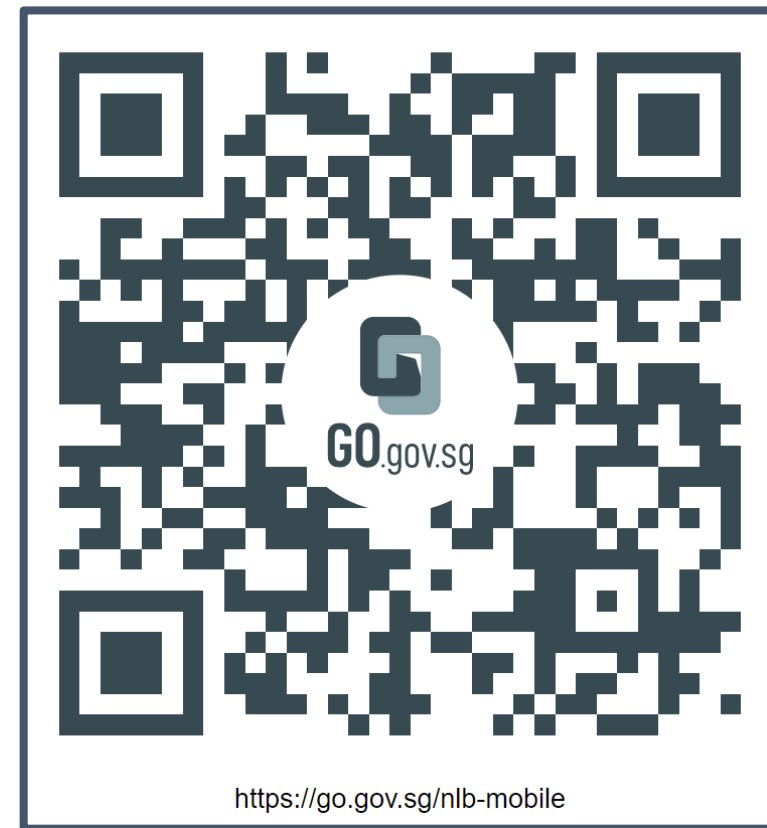


The diagram features a central smartphone displaying the NLB Mobile App interface. Surrounding the phone are five callout boxes, each with an icon and a title:

- Read eNewspapers and eMagazines:** Enjoy complimentary access to local (SPH) and international eNewspapers and eMagazines.
- Find a Title:** Browse and borrow a title. Choose from over 900,000 copies of eBooks and audiobooks.
- Scan and Borrow:** Beat the queue at the libraries! Scan and borrow physical materials easily.
- Manage Your Account:** Check your loan records, reservations, due dates of items, and pay outstanding fees.

At the bottom of the diagram, there is a QR code, the App Store and Google Play logos, and the text: "Don't miss out on these useful features and more! Scan the QR code or visit [go.gov.sg/nlb-mobile](https://go.gov.sg/nlb-mobile) to download." The NLB National Library Board Singapore logo is at the bottom right.

I can borrow or reserve books (& E-Books) using the **NLB Mobile app!**



I can scan this QR code to download the app using Google Play or Apple App Store.

LOAN RECEIPT  
NATIONAL LIBRARY BOARD  
Woodlands Regional Library

Station : WRLRF2BBS06  
Date : 13/04/2021  
Time : 14:04:19  
Name : XXXXXXXX XXXX

Please go to  
<http://www.nlb.gov.sg> to check  
your loan status or renew your  
library items.

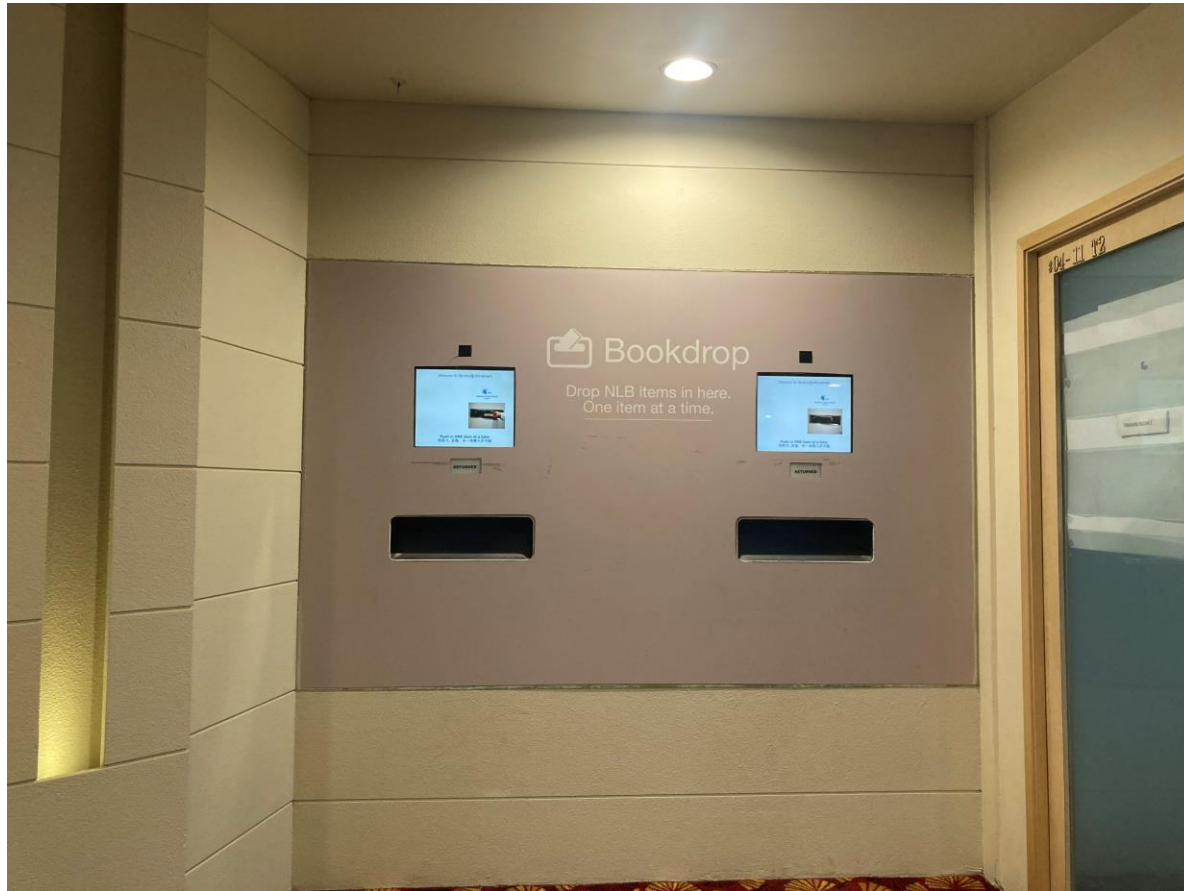
Items Borrowed	Due Date
1. Erica's elephant B31408364G	04 May 2021

For enquiries, please email us at  
[enquiry@nlb.gov.sg](mailto:enquiry@nlb.gov.sg)

After I borrow a book, I can  
choose to print a receipt.  
The receipt will look like this.

The **due date** for me to  
return the book I borrowed  
will be written here.

I can check the due date on  
my NLB Mobile app too.



This is the **Bookdrop**.  
I have to return my borrowed  
books here by the due date.



Now I know where to go in the library.

I also know what I can find and do at each village.

If I want to read and listen to stories, I can always come back to visit the library!

If I need more help, I can send an email to [enquiry@nlb.gov.sg](mailto:enquiry@nlb.gov.sg).